

COVID-19 SAFE

We are pleased that we are able to help you again. We are committed with the national effort to reduce and minimise the risk of transmission and we have worked tirelessly to ensure that our operational procedures ensure a swift and safe return to work for you and our people. You will notice there are some changes in the way we operate.



PRE APPOINTMENT

We will send you forms to complete prior to your appointment and contact you 24 hours beforehand to ask some health-related questions.



FACE COVERING

We will ask you to keep your face covering on over your mouth and nose whilst you are escorted around the practice.



ARRIVAL ETIQUETTE

Where possible attend your appointment alone. If the patient is a child or requires a carer only one accompanying adult will be allowed. When you arrive at the practice, the door will be locked. Please call the number sign posted and a member of our team will escort you in.



TEMPERATURE CHECK

We will check your temperature with a non-contact thermometer and assess for any COVID symptoms. If your temperature is deemed high or you have any symptoms of COVID, your appointment will be rescheduled.



SOCIAL DISTANCING

To avoid congestion in the practice, we may ask you to wait outside until your appointment time. We have rearranged our waiting room to maintain safe social distancing.



MORE TIME FOR YOU

We have spaced out our appointment times to ensure a safe and comfortable environment so that you can benefit the most from your appointment.



SANITISING

We will ask you to sanitise your hands as you enter the practice.



PROTECTIVE SCREENS

You will notice we have placed protection screens at the reception counter.

We Love Smiles 

